



- ✓ Australian based data centres
- ✓ Secure HTTPS connections
- ✓ Integrated support
- ✓ Contractual flexibility to scale on demand
- ✓ IBM Maximo Asset Management - Gold Accredited

EAM LIVE - DATASHEET

Hosted Enterprise Asset Management

Implementing and maintaining Maximo requires a specialised technical skillset, which can be a drain on already limited IT resources. Hosting a complete enterprise asset management environment, from core EAM application to extended mobile and GIS technologies, with certified IBM partner Clarita Solutions combines the efficiencies of the cloud with best practice standards so you can focus on managing your assets.

Your EAM platform in the cloud

Clarita's **EAM Live** hosting service provides access to your own virtual production and test environments for a simplified approach to managing your Maximo asset management platform. Built to our best practice specification, with a team of certified Maximo experts on hand for regular maintenance and support, EAM Live is quick to deploy, always up-to-date and scalable as business needs change.

Free your resources to focus on innovation with the assurance of a sound and reliable EAM technology platform.

Inclusions

EAM Live can be tailored in many ways to meet specific business requirements. The entry level service features:

- Support for up to 50 users
- Monthly data transfer of 25GB
- 50GB data storage
- BYO software licences or package as part of the service
- Access to online service desk portal to raise and track requests
- Monitoring & proactive maintenance
- 10 hour support service starter pack
- Service desk operating hours of 8.30am to 5.00pm AEST

Investment

Service Item	Fee (AUD ex GST)
One-Time Establishment fee includes: Provision 2 x Maximo virtual machines & HTTPS certificates Security firewall configuration (Client Network <-> Clarita Data Centre) Block of 10 hours support (starter pack)	\$2,500
Monthly Service Fee (for standard configuration access) Purchased in advance for 12 months; or Purchased on month-to-month basis.	\$850 \$1,000
Monthly service desk access fee	\$500
Optional extra support services, per 10-hour block	\$1,500
Optional after hours support	POA

Terms and conditions apply



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